

LEGAL AID NL SERVICES DURING COVID-19

Even though Legal Aid NL offices are closed to the public and in-person meetings have been cancelled until further notice, we continue to serve the legal needs of Newfoundlanders and Labradorians as a work from home plan for most employees has been implemented. Mail, voicemail and faxes are all operational and being monitored regularly.

- Emergency Legal Aid applications are still being accepted. To determine if your matter is one that we will currently accept an application on, call 753-7860 and press 0 to leave a message and a Client Services Officer will return your call within 24 hours.
- > Brydges services are available 24/7 at no cost for individuals arrested, detained or being questioned by a peace officer.

We have expanded our Brydges services to include **urgent family law matters** (including kidnapping/abduction of a child or immediate risk to the safety of a child). *Call 1 (800) 563 9911 to speak with a Brydges Lawyer.*

- If you have a lawyer assigned to an existing matter, call your lawyer's office. Leave a brief message with your name and phone number. Click here for a list of all Area Office phone numbers.
- If **you filed an application** and are looking for an update, contact our St. John's Intake Department by email: SJIntake@legalaid.nl.ca or call 753-7860 and press 0 to leave a message and a Client Services Officer will return your call within 24 hours.
- For general inquiries, contact us on our **general email account** <u>nlac@legalaid.nl.ca</u>
- > All Legal Aid NL lawyers' email addresses are available on The Law Society website.
- Scheduled **court appearances** may not be going ahead. If you have an upcoming court matter, contact your lawyer regarding the court date if you have not already heard from them. Click here for a list of all **Area Office phone numbers**.
- > For more information from the courts:

Court of Appeal: https://www.court.nl.ca/appeal/

Supreme Court, General Division Family Division: https://court.nl.ca/supreme/index.html

Provincial Court: https://court.nl.ca/provincial/

