

## LEGAL AID NL SERVICES DURING COVID-19

UPDATE April 29, 2020

On March 16, 2020, Legal Aid NL suspended its regular application process and restricted applications to emergency matters only. Although our offices remain closed to the public and no in-person appointments are being scheduled; **effective April 29, 2020, we have resumed accepting new applications** for legal matters covered by Legal Aid NL.

To apply for legal aid please note the following:

1. Applicants must download and complete the [Application Form](#) available on our website.
2. Please make sure you fill in all relevant information, gather copies of relevant financial documents, and sign the application.
3. If you are a recipient of Income Support, you also need to fill in and sign a [Department of AES Consent Form](#).
4. The completed application form and any supporting documents must be submitted to the office nearest to you. At this time applications will only be **accepted by email, fax, or regular mail**.
5. If you are unable to access the electronic application form or cannot submit the form by email/fax/mail, contact the nearest Legal Aid office. A Client Services Officer may be able to accept your application by telephone.
6. Once your application is received, Legal Aid staff will contact you by phone or email if any additional information is required to process your application.
7. Please be patient as applications will be processed in the order they are received **and** emergency applications may be given priority. Given the workplace restrictions in place, you may experience a delay in processing of your application and/or before a lawyer is assigned to your file.

If you have any questions or need assistance applying for legal aid, please contact the office in your area ([Legal Aid Area Offices](#)) and someone will get back to you.